

OUTLOOK
2014



PHOTO FEATURE



HOW THESE GUYS
SEE THE YEAR
AHEAD IN
ENTERPRISE TECH
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feature

E-GOVERNANCE, THE APPS WAY

The Government of India is taking the necessary steps to build an e-gov app store and mobile service delivery gateway for better e-services

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interview

MURLI MOHAN,
Director and General Manager, Software, Dell India

TORU HASEGAWA,
Divisional Managing Director, System Solutions
Division, Panasonic India

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in the news

- Now, a service to enable enterprises process streaming data in real time
- BlackBerry launches enterprise solutions centres in India
- Intel bets big on Internet of Things, HPC & big data
- Dell, Accenture to offer tech solutions and services to mid-market
- Infosys rejigs top management
- Cisco launches Desktop-as-a-Service solution for cloud providers



ARUN SHETTY

Head - Unified Communications,
Avaya

The year 2013 has seen businesses demand more effective access to scalable, sophisticated, real-time collaboration tools. The need for an integrated approach to telephony, video, networking and security has been pivotal as businesses opted for manageable, out-of-the-box packages that helped them manage costs and increase efficiency. Similarly in 2014, unified communications will increasingly become core to business efficiency — both from the customer perspective and from the business collaboration standpoint.

Another trend that we at Avaya foresee is the increase in mobility and the convergence of video into UC. With Gen Y becoming a huge part of today's workforce, mobility is going to be on a constant rise in the coming years.



SAURABH SANGHOEE

Head of Global Services - India,
Orange Business Services

Unified communications has become central to an organization's ICT strategy. We are moving to the 'new workspace' with complete collaboration and anytime-anywhere access. The adoption will continue to grow and will be all pervasive across multinationals and small enterprises. The upcoming wave of unified communications will be on the cloud and it will not just consolidate but synergize the workspace and personal space onto a single device. The social enterprise will mean integration of social media into the official environment with an aim of improving productivity and encouraging an instant communications-based organization.



ONKAR NATH

Chief Information Security Officer,
Central Bank Of India

It is ubiquitous for BFSI to use information technology for delivering their products and services. On the other hand, disruptive technologies and just-in-time production of tech-lets is enlarging the threat vector. In this contemporary scenario, the growing size of the data is slowing down the correlation and analysis/alert process. The next step in information security is how quickly can analytics help zero in on the threats, and automating the prevention process. The technology which will enable to configure with positives will help organizations to speed up alerts and prevention process. Last but not the least, technology which integrates multiple engines will help the CISOs at large.



VIVEK AGARWAL

Senior VP, Dun & Bradstreet
Technologies and Data Services

In 2014 and beyond, we expect rapid growth in the adoption of analytic solutions in medium size organizations, thanks to the declining costs of building and deploying such solutions. New generation BI tools will reduce IT's involvement and empower business users to seek analytical interpretations from raw data on their own. We also expect major advancements in capabilities and

adoption of column-oriented databases and NoSQL databases, allowing for the manipulation of large volumes of data in short time frames to facilitate the models to evolve on a dynamic basis and become both self-correcting and therefore, more accurate over time.